

## QUALITY POLICY

The Chief Executive Director together with the Management of the Company MERMEREN Kombinat AD Prilep express their commitment towards quality, health and safety at work, environmental protection and Integrated Management System as follows:

- We consider our employees' Health and Safety as our number one priority. We are ALL committed to the creation and retention of an accident-free working environment.
- Our employees represent the core of our success and we develop them constantly by offering continuous training and opportunities, thus enabling them to build the necessary competencies and skills to achieve excellence.
- We are dedicated to teamwork, a fundamental principle for sustainable value creation for all of our stakeholders.
- We are offering our reputable SIVEC® products extracted from our unique white marble deposit, as well as processed at our factory. Proper and adequate resources, equipment, procedures and systems are employed in order to ensure high quality products that satisfy our customers' expectations, requirements and needs, adding thus value to the whole supply chain.
- We are committed to protect the environment and take actions to ensure our activities have minimal impact on the environment.
- We strive to fully comply, sustain and continuously improve our Integrated Management System incorporating ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018, with clearly defined plans, measurable goals and proper organizational structure. We are building strong partnerships with suppliers through continuous communication that stress mutual needs, adaptable to market conditions.
- In period of a global health crisis, we implement all recommended health measures, adjusting technically and organizationally, with aim to protect the health of our employees, our customers and all other interested parties.
- We are dedicated to demonstrating responsibility towards society.
- We fully comply with all applicable law requirements.

Prilep,  
02.06.2021

MERMEREN Kombinat AD Prilep  
Chief Executive Director  
Vasileios Anagnostou

